Welcome to Isaac

Information for our new residents

ISAAC REGIONAL COUNCIL

Isaac... helping to energise the world

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Disclaimer

All information presented in this document is provided in good faith with every effort made to ensure its accuracy. However as Isaac's communities continue to evolve; information is likely to date over time. Isaac Regional Council recommends residents to check its website for the most up to date information on its towns and communities.

Who We Are

The Isaac story is more than just mining. Our major industries are coal, gas, beef, grain and cane, and potential new industries include tourism, solar, aquaculture and biofuels processing. All of these industries have a common theme, energy, and they have influenced Council's new vision for Isaac:

Isaac Regional Council: Helping to energise the world. A region that feeds, powers and builds communities.

With a history steeped in agriculture and mining, Isaac has been feeding and powering the world for generations

A unique fusion of coast and country, we warm homes with our gas, feed the world with our crops, supply national supermarkets with our aquaculture, clothe people with our cotton, build communities with steel from our coal, and deliver world-class beef to tables across the globe.

Vision

To energise the world.

Vision Statement

Helping to energise the world. A region that feeds, powers and builds communities.

Mission

To feed, power and build communities.

Values

PROFESSIONALISM
Which means that we will display accountability, openness, transparency and integrity.

CONTINUOUS IMPROVEMENT
Which means that all aspects of the organisation's operations are encouraged through a progressive and creative approach.

EXCELLENCE
Which means that the manner in which we approach all aspects of the business for Isaac region, the highest possible outcome will be achieved.

PROCEDURAL CONSISTENCY
Which means that there is a consistent approach to the way in which Council conducts its business across the region.

CUSTOMER FOCUS
Which means that we identify and meet the needs of all customers in a responsive and equitable manner.

TEAMWORK AND COORDINATION
Which means that we work together to achieve a common goal.

SAFETY AND WELLBEING
Which means that we are all committed to working safely and caring for each other's wellbeing.

Our Elected Members

Council is comprised of nine elected members including the Mayor, with Councillors representing eight divisions across Isaac. Registers of Interest for all Councillors can be found at www.isaac.qld.gov.au

Mayor Anne Baker
4846 3524 | 0408 277 379
anne.baker@isaac.qld.gov.au

Councillor Dale Appleton
Division 1 - Clermont and Glenden
4983 2712 | 0419 684 101
dale.appleton@isaac.qld.gov.au

Councillor Nick Wheeler
Division 2 - Dysart Town
4958 1286 | 0428 581 286
nick.wheeler@isaac.qld.gov.au

Councillor Gina Lacey
Division 3 - Moranbah East
0429 051 838
gina.lacey@isaac.qld.gov.au

Councillor Peter Freeleagus
Division 4 - Moranbah Central
0418 418 063
peter.freeleagus@isaac.qld.gov.au

Councillor Kelly Vea Vea
Division 5 - Moranbah West
0437 018 184
kelly.veavea@isaac.qld.gov.au

Councillor Lynette Jones
Division 6 - Clermont
0429 831 469
lynette.jones@isaac.qld.gov.au

Councillor Jane Pickels
Division 7 - Middlemount and Dysart Region
0427 635 124
jane.pickels@isaac.qld.gov.au

Deputy Mayor Geoff Bethel
Division 8 - Nebo, Coppabella and Coast
4956 8320 | 0467 568 320
geoff.bethel@isaac.qld.gov.au

Welcome to Isaac!

Isaac offers residents the ultimate in both 'tree' and 'sea'-change lifestyles. The region's towns are vibrant, friendly country communities boasting modern and convenient services with plenty to see and do. Families value the region as a great place to raise children in a safe and secure environment; one that the people from all generations flock to. It is this connectivity and community spirit which continues to contribute to the region's quality of life.

Isaac is made up of 58,862 square kilometres of fertile plains, rich soils, beaches and coal mines in the mineral rich Bowen Basin.

A drive through the countryside will introduce you to the brilliant colours and unusual shapes that create this picturesque local scenery.

On the coast, our beach communities share their water with dugong sanctuaries, remote turtle nesting grounds and uninhabited islands.

Unbelievably this country remains pristine and relatively undeveloped. Inland, golden sunflowers line the road with rust-red sorghum, while majestic mountains and lava plugs form marvellous backdrops on the horizon.

Spending time outdoors and being active and healthy is part of Isaac's lifestyle. Connect with your family and friends at one of many of our modern sporting facilities, recreational reserves, walking tracks and footpaths.

Isaac's communities are unique and Council values and actively supports occasions which celebrate who we are, what we have done and where we have come from. Council's website and online events calendar promotes the arts, cultural and social development programs regularly occurring throughout the Isaac.

Our Communities

Carmila

Clairview

Clarke Creek

Clermont

Coppabella

Dysart

Flaggy Rock

Glenden

Greenhill/Ilbilbie

Kilcummin

Middlemount/ Mackenzie River

Mistake Creek

Moranbah

Nebo

St Lawrence

Valkyrie

Recreation

Our region offers a wide array of recreational, sporting and cultural opportunities to suit all interests and ages. Sporting facilities are available for all levels from social games to serious exercise and competition.

Sport

Isaac is home to a number of highly competitive, recreational and successful sporting clubs.

Sports in our region include rugby league, rugby union, hockey, gymnastics, soccer, netball, golf, tennis, squash, lawn bowls and swimming to name a few.

Full sized skate parks are located in many of Isaac's communities for the region's skating, riding and boarding enthusiasts.

The region's strong country roots mean competitive and recreational horse and cattle events are regularly held across Isaac.

Contact your nearest Council office to find out what's in your local community!

Great Outdoors

Isaac's local parks are perfect for casual gatherings, BBQs and children's birthday parties with family and friends. Most are equipped with a full range of amenities including shaded barbecue and seating areas, and modern playground facilities.

From saltwater to freshwater; bare-feet, boards or skis; beginners, enthusiasts and professionals; the Isaac region has a fishing, boating or water sport experience to suit! Why not check out Theresa Creek Dam, Lake Elphinstone, St Lawrence Wetlands or one of the coast's many beaches for a weekend getaway?

The region also has many national parks for the nature enthusiast. Visit the Department of National Parks, sport and racing to find out about a National Park near you (www.nprsr.qld.gov.au)

Camping

There are a variety of unique camping opportunities around the region, from the inland waterfront attractions of Lake Elphinstone and Theresa Creek Dam to the natural beauty of our coastal communities. Isaac's coast is renowned for its pristine coastline, bush camping and diverse fishing opportunities.

Overnight visitors to the Isaac coast can pull up for the night at the popular Council operated campgrounds of Carmila and St Lawrence. Camping at these two locations will cost $10 per night, per vehicle for a maximum of 14 consecutive nights.

Council encourages the use of Parkmobile as a payment method for camping, which can be accessed via www.parkmobile.com.au or on a smartphone using the Parkmobile app. Campers can also make payment during business hours by phoning Council on 1300 ISAACS (472 227) or in person at any Council office.

There are also a range of other commercial accommodation options available in the region.

Fossicking

The discovery of alluvial gold in gullies south of Clermont in 1861 triggered one of Queensland's major gold rushes. Today, the old gold mining district surrounding Clermont attracts interest from fossickers and metal detector enthusiasts.

Fossickers require a fossicking licence and GPA fossicking kit in all areas and must comply with the special conditions of access. Fossicking in Queensland can only be carried out if you are the holder of a current fossicking licence, while the GPA fossicking kit provides information and grants permission to fossick in the local General Permission Areas.

The kit includes detailed maps of each of the areas. Stickers included in this kit must be attached to your vehicle's rear window.

General Permission Areas (GPA) Fossicking Kits are now only available for purchase at the following locations:

- Isaac Regional Council Clermont office, Karmoo Street
- Clermont Caravan Park, Haig Street

Exploring Isaac

Isaac is an area bursting with natural attractions. Check out the iconic experiences in the Isaac region to kick off your next Aussie adventure!

Iconic Isaac Experiences

1. Strike Gold – literally! Try your hand at gold fossicking in Clermont.
2. Find serenity watching wild dugongs breach off the coast of Clairview.
3. Get your 'twitch' on and spot some rare, endangered or migratory birds at the St Lawrence Wetlands.
4. Catch and cook your own Red Claw and Barramundi at Theresa Creek Dam.
5. Visit one of the many pristine, deserted islands off the Isaac Coast.
6. "I'm on top of the world!" Climb Wolfang Peak for uninterrupted 360 degree views of the Peak Ranges and surrounding farmland.
7. Become engrossed in the region's history at the Clermont Historical Centre, Nebo Museum or at Mount Britton.
8. Have an adventure packed weekend with a camping trip to one of our many camping sites or national parks.
9. Engross yourself in the country experience by attending a local country race day, rodeo or campdraft.
10. Where the rainforest meets the sea… Discover the Isaac Coast.

If you're looking for more information, visit Council's website (www.isaac.qld.gov.au), see our friendly staff at the Visitor Information Centre in Clermont or stop by any one of our local Council offices.

Travelling Isaac

Getting here and away? There are a number of comfortable modes of transport to connect you to other regional centres including coach, car hire, rail and air.

Self-Drive and Car Hire

Isaac is best explored by driving yourself or with friends or family. By car you can discover some of the smaller country communities full of charm and character. All major leading car hire companies are situated within our region.

Coach

Coach services depart daily from our communities connecting them to the broader metro areas and key support services. See mackaytransit.com.au for more information.

Air

Fly with one of the many leading airlines that offer services to the region. Whether it's affordability, value for money or service and performance you are after, there is an airline to suit your needs from our local airport situated in Moranbah.

Rail

Watch the Queensland landscape unfold as you relish the comfort of a traditional train service. Train stops and passenger pick ups occur at both Carmila and St Lawrence stations. The services will get you there efficiently, ensuring you don't miss a moment of the scenery along the way.

For more information or to book a Sunlander or Tilt Train service phone 1300 131 722 or visit www.railaustralia.com.au

Events

Every year, the region comes alive with local and regional events and community programs.

Celebrations occur each year commemorating Australia Day, Clean up Australia Day, Anzac Day, International Women's Day, NAIDOC Week, Youth Week, Senior's Week and during the Christmas holiday period.

Other events such as market days, outdoor movie evenings, fetes, rodeos, race days, and campdrafts also occur frequently throughout the year.

For an up to date listing of events near you, visit Council's online events calendar for dates and further information: www.isaac.qld.gov.au/events or check out the events on our Facebook page.

Feature: The Clermont Show

The Clermont Show is the local regional show, held over three days in May each year. Clermont, Dysart, Middlemount and Moranbah receive the Isaac Region Show Day Holiday (public holiday).

The show is a highlight for the region, with horse and cattle events, pavilion displays, show rides, fireworks, pig races, working cattle dog shows, trade and machinery displays, giant pumpkin competition, main bar, food stalls, stud beef and commercial cattle, poultry, dogs, wood chopping and much, much more! A show that delivers for the whole family!

To find out when the show is this year see our website: www.isaac.qld.gov.au/events

Arts and Culture

Isaac has a vibrant and active culture which values its arts, history and community. The charm of Isaac is greatly influenced by its art galleries, libraries and museums and supported by an annual stream of arts and cultural activities.

Community Grants

Isaac Regional Council offers financial assistance to community groups and organisations through its Community Grants Program and the Regional Arts Development Fund (RADF). For more information on the types of grants available or for assistance in preparing an application, contact Council on 1300 ISAACS (472 227). Alternatively visit Council's website for a copy of grant application guidelines and forms:
www.isaac.qld.gov.au/isaac-community-grants

Libraries

Libraries are located in Clermont, Moranbah, Dysart, Middlemount, Nebo, Glenden, Carmila and St Lawrence and host a range of activities and services for all ages.

Becoming an Isaac library member is easy. All you have to do is complete the Library New Membership Form available on Council's website and present it at any library in the region with evidence of residency. Evidence must be an official document such as rates notice, drivers licence, telephone or electricity account showing residential address.

Adults who can't supply evidence of residency may apply for a temporary membership at a cost of $100 per person. The $100 will be refunded upon receipt of evidence of residency or if the membership is cancelled. If your library card is lost or damaged you can order a replacement card for $4.25.

Our libraries also offer internet and Wi-Fi for members as well as free e-Resources.

Library Opening Hours

Check out Council's website www.isaac.qld.gov.au for current opening times and upcoming library events activities.

Historical Collection

Isaac Regional Council's Regional Library Service holds collections of historical, original items of local significance at each of its eight libraries.

Coalface Art Gallery

Located in Moranbah, the Coalface Art Gallery provides a high profile exhibition space that promotes, stimulates and encourages the development of local and regional art.

To apply for exhibition space, please read the guidelines and complete the application form available on Council's website: www.isaac.qld.gov.au

Gallery Opening Hours:

- Monday to Friday, 8:30am to 5pm (except public holidays).
- Entry to Coalface Gallery is free to the public and has wheelchair access. Don't forget to fill in the visitor information booklet as you enter, we would love to hear what you think of our displays.

Dysart Art Space

Located in the Dysart library, the Dysart art space provides dedicated exhibition gallery for local and regional art, craft and creative practitioners. The small gallery is well-suited for new and emerging practitioner's exhibitions. Curatorial assistance can be requested for a first exhibition. To apply for exhibition space, please read the guidelines and complete the application form available on Council's website: www.isaac.qld.gov.au

Gallery Opening Hours:

- Monday to Friday, 10am to 5pm.
- Entry to the Dysart Art Space is free to the public and has wheelchair access.

Clermont Historical Centre

The award winning Clermont Historical Centre is located on the Peak Downs Highway, approximately 2km from Clermont. The contemporary interpretive centre hosts themed exhibitions that inform visitors on Clermont's rich, diverse and dramatic history.

An extensive collection of outdoor exhibits representing Clermont's history is set amongst modern facilities, picnic tables and open grassy grounds. Special features of the collection include the Aveling & Porter steam engine, which moved the town after the 1916 Flood, and the Abor Creek Bridge, which endured sabotage from shearers during the 1891 Shearer's Strike, attempting to prevent soldiers armed with machine guns and rifles travelling by train to Clermont.

Centre Opening Hours:

- Wednesday to Saturday 9am to 3pm
- Please call (07) 4983 3311 prior to your visit to find out exhibition details or visit: www.isaac.qld.gov.au/arts-culture

Nebo Historical Museum

Opened in the early 1980's, the museum is the result of many locals uniting to gather relics and information on the town's past. Nebo has a diverse and interesting history with fascinating tales and experiences worth discovering.

Museum Opening Hours:

- Tuesday, Wednesday and Thursday 9am to 12pm and 12.30pm to 4pm.
- Small entry fees apply – check Council's website for details: www.isaac.qld.gov.au

Essential Services

Education

In each of the region's town centres, families and individuals have access to quality education opportunities. A range of childcare, kindergartens, primary schools and high schools exist across the region.

Childcare and Kindergartens

In addition to the below, there are a number of private family day care operators in each town. Check out your local community social media forums for information.

- C&K Clermont Community Kindergarten 4983 2027
- C&K Moranbah 4941 6600
- Clermont Kindergarten Day Care Centre 4983 2084
- Dysart Daycare Centre 4958 1840
- Middlemount Kindacare 4985 7594
- Simply Sunshine Childcare, Moranbah 4941 8407
- Moranbah Early Learning Centre 4941 6600

Primary Schools

There are fifteen long standing primary schools across Isaac, where students thrive on the opportunities that come with a rural setting, strong community partnerships, nurturing climates and quality education.

- Carmila State School 4950 2137
- Clarke Creek State School 4983 9127
- Clermont State School 4983 4222
- Coppabella State School 4958 0144
- Dysart State School 4941 1555
- Glenden State School 4964 2333
- Kilcummin State School 4983 5178
- Middlemount Community School 4981 2333
- Mistake Creek State School 4983 5335
- Moranbah East State School 4941 3333
- Moranbah State School 4949 2777
- Nebo State School 4950 5211
- St Joseph's Primary School 4983 1535
- St Lawrence State School 4956 9134
- Valkyrie State School 4950 7199

Secondary Schools

Each of our major centres has a high school where strong supportive relationships with students, parents and the wider communities are valued. P&C's are very active and supportive in enhancing many of the student opportunities that are on offer.

- Clermont State High School 4983 1066
- Dysart State High School 4941 1888
- Middlemount Community School 4981 2333
- Moranbah State High School 4949 2111

Feature: Carmila State School

At Carmila State School we offer a small school multi-age environment where students feel valued. Our curriculum caters to the individual needs of our students and encourages their academic, physical, social and cultural development. Students are encouraged to follow our four main principles:

- Be Safe
- Be Responsible
- Be Respectful
- Be a Learner

Our qualified staff deliver a range of learning support and extension programs to enable students to reach their full potential.

Our school has a strong partnership with our P & C who support our school by volunteering, fundraising, attending meetings and contributing to discussions. We encourage parents to become a part of our school community.

Feature: Clermont State High School

Clermont State High School promotes Learning for Life. We prize highly the attributes of Respect and Studentship. We promote Respect for individual, for others, for learning and for the environment.

We believe in Studentship, and hold the expectation that every student will try to the best of his/her ability.

Our vision is to provide Learning Excellence in a Rural Setting where 'Every student is succeeding' as we:

- Aspire to excellence as school leaders, teachers and students.
- Believe in the potential of ourselves, our colleagues and our students.
- Strive to improve upon our current capabilities.
- Achieve quality outcomes for every student by working together towards this common goal.

We are proud of our school and the students we teach, and we want you to be proud too – of our standards, our achievements and our continual quest to be ever more responsive to the academic and socio-economic needs of our learners.

- Mrs Leanne Hooper, Principal

Feature: Moranbah Blue Shed

The Coalfields Training Excellence Centre was designed for Senior Students focusing on the motto 'Streamlining Skills for the Future'.

The vision was to develop a regional answer for education and training excellence through enterprising partnerships and creating pathways for our young people. We are answering the demands of industry to have work ready employees possessing basic skills, knowledge and understanding of workplaces.

We provide a local based solution for training that overcomes the need to travel to larger metropolitan areas. We have training facilities that rival the major centres, with our boardroom and three training rooms available for hire to the general community.

At Coalfields Training Excellence Centre, we believe that by equipping our students with work ready skills we are developing a future for the community of Moranbah and the wider region while developing a future for our kids.

- Tracy Mawson, CTEC Manager

Tertiary Education

While there are no dedicated tertiary education facilities, the region has very strong links with Emerald, Mackay and Rockhampton based tertiary education providers.

Central Queensland University (CQU) is Australia's largest regional university with over 35,000 students, 20+ locations, 300+ TAFE and University qualifications, flexible study options, practical learning experiences and pathway options. CQU now merged with CQ TAFE have the capacity to deliver university level programs to the Central Queensland community through its campuses in Clermont, Emerald, Rockhampton and Mackay. It boasts a range of courses and programs as well as TAFE, training, distance education and short courses. Visit www.cqu.edu.au for more information.

Special Needs

The region has a range of services to assist and support families with special needs. The local schools boast Special Needs Units and support services to assist with information and programs for students with difficulties. Contact your local school to find out what they have to offer.

Health Facilities

Isaac has local public hospitals in Clermont, Dysart and Moranbah and is supported by additional visiting and allied, aged care and health services.

Hospitals

Clermont Hospital	4983 4000
Dysart Hospital	4941 1911
Glenden Community Health Centre	4958 9821
Middlemount Community Health Centre	4985 7779
Moranbah Hospital	4941 4600

General Practitioners

Clermont Doctors Surgery	4983 1801
Moranbah Medical	4941 5311
Oaktree Family Medical (Moranbah)	4941 7268
Middlemount Medical Centre	4985 7169
Dysart Medical Centre	4958 2288
Glenden Family Medical Centre	4958 9258

Housing

Isaac offers a wide variety of accommodation options to suit your permanent residence or renting needs, ranging from urban units to rural acreage. Council continues to work with developers to increase the availability of land and residential housing options across the region, currently a number of estates and blocks of land are available for purchase.

Isaac has highly affordable housing prices allowing you to capitalise on our wonderful country lifestyle and ability to attain that Australian dream.

If you're not looking to purchase, Moranbah, Dysart and Clermont have a program called Isaac Rental Affordability Scheme (IRAS) which is accessible for residents. The eligibility criteria has seen an increase in income earning eligibility bracket by 20%, now allowing for even more singles, couples and families who live and work in our region to be eligible for affordable housing under the scheme.

Allied Health, Aged Care and Health Funds

The region offers a wide range of allied health services including:

- Dentists
- Dietitians
- Psychologists
- Chiropractors
- Social Workers
- Physiotherapists
- Speech Pathologists
- Optometry
- Podiatry / orthopaedics
- Occupational Therapists
- Hinterland Community Care, Dysart 4958 2116
- Broadsound Coastal Care, Carmila 4950 2087

For the closest health service to you it is best to check the white pages or online.
There are three Medicare access points in Isaac: Moranbah, Clermont and Glenden.

For further assistance there are numerous community support groups available to residents across the region to assist with rural family support, settlement programs, health and wellness programs, counselling, social housing and more such as Moranbah and District Support Services (MDSS), Emergency and Long term Accommodation in Moranbah (ELAM), Community Housing and Other Services (CHAOS), Clermont Health Advisory Network Team and (CHANT).

Council Services

Water Restrictions

Water is a scarce and essential natural resource. Conserving and maintaining water quality is especially important in Australia, the world's driest inhabited continent. Preventing or reducing water pollution protects our water quality and is essential to maintaining the health of our environment and our own quality of life.

During environmental stress, Isaac Regional Council imposes water restrictions including watering times for external use. Please refer to our website for what restrictions are imposed in your area.

Council has a number of tips and tools to help residents save water in and around their homes. We want to help our residents and businesses become better water managers.

To find out more about the tips and tools available see our website: www.isaac.qld.gov.au/water

Refuse Recovery

Kerbside Collection

Each town and community has scheduled waste collection day. Households are provided with two wheelie bins – one with a red lid and another with a yellow lid. Red-lidded bin is provided for your general waste and is collected weekly, while the yellow-lidded bin is for recycling and is collected fortnightly.
Accepted recyclables include: aluminium cans, steel cans, glass, most plastics, newspaper, paper and cardboard. Isaac Regional Council asks milk bottles and pet food cans have the labels removed and be cleaned.

Please note: Bins should be out by 6.00 am for removal. Please see our website for your town's collection day:
www.isaac.qld.gov.au/kerbside-collection.

Resource Recovery Facilities

Council has nine resource recovery centres (dumps) across the region.

If you're a permanent resident of the Isaac region, Isaac Regional Council does not charge you to dispose of general domestic waste at Council's Resource Recovery Centres. There are some items including car bodies, asbestos, tyres and gas bottles which do incur a fee regardless of residential status, and Council will charge residents to dispose of these items.

If you are a non-permanent resident, Isaac Regional Council's Resource Recovery Fees and Charges will apply. Resource Recovery Staff will request proof of residential address at the entry to the landfill site.

Please note Council's resource recovery centres and facilities do not operate on public holidays. Please see our website for your resource recovery opening times:
www.isaac.qld.gov.au/resource-recovery-facilities

Pet Care

Dog Registration

All dogs aged 12 weeks and over must be registered with Council under the Animal Management (Cats and Dogs) Act 2008.

By registering your dog, Council is able to reunite you and your pet if it is impounded, or notify you in case of an accident.

Impounded Animals

If your dog has been picked up by Regulatory Services you will need to contact Council on 1300 ISAACS (472 227), so arrangements can be made to reunite you with your pet. Micro-chipping of the animal and payment of the release fee (and registration fee if not already registered with Isaac Regional Council) is to be received in full prior to the release of the animal.

Council is obliged to hold dogs in the pound for 3 days if unregistered and 5 days if currently registered with Isaac. After this time, ownership reverts to Council.

After this time if the dog has not been collected it may be advertised in Council's rehoming program 'Paws from the Pound' for a maximum of seven days. 'Paws from the Pound' animals are advertised on Council's website and social media network.

For further information, contact Council on 1300 ISAACS (472 227).

Roads

Council plans, constructs and maintains roads, drains, footpaths and other public infrastructure throughout the region.

Isaac Regional Council is responsible for approximately:

- 732 km of sealed urban roads; and
- 2,271 km of rural unsealed roads

Rates

To provide assets and services for our community, Council must raise sufficient funds, by way of rates, charges, grants, fees, loans and contributions. Whilst Isaac Regional Council receives money from other sources such as grants, fees, loans and contributions, a large portion of Councils funds comes from rates.

This enables Council to provide the many general community services and facilities including local roads, libraries, sporting facilities, parks and gardens while the funds raised by charges for water, sewer and waste charges are spent on providing and maintaining those specific services.

For more details on rates and charges, please view Council's adopted Revenue Statement on Council website:
www.isaac.qld.gov.au/ rates-fees-and-charges

Community Facilities

Isaac is the perfect place to live if you like being active outdoors. There is something to suit everyone. Isaac is well known for its stunning landscapes, parks, walking trails, sports grounds and leisure facilities.

Community Centres

Council has many indoor and outdoor venues for your community group, function or event right across the region. Please see our website for what is available and booking forms: www.isaac.qld.gov.au/community-centres-civic-centres-halls-and-recreation-centres

Aquatic Centres

All of Isaac's six major centres (Clermont, Moranbah, Middlemount, Dysart, Glenden and Nebo) enjoy an Olympic sized pool, with two smaller pools on the coast (St Lawrence and Flaggy Rock). See our website for opening times: www.isaac.qld.gov.au/aquatic-facilities

Parks and Playgrounds

Isaac Regional Council takes pride in delivering an abundance of modern facilities, parks and playgrounds that offer a range of interesting, stimulating and challenging play activities for children of all ages.

Parks and playgrounds are located in Carmila, Clairview, Clermont, Dysart, Glenden, Middlemount, Moranbah, Nebo and St Lawrence. For a full list of addresses please visit Council's website: www.isaac.qld.gov.au/parks-and-playgrounds

Sporting Facilities

Isaac has a range of regional quality sporting and recreational facilities available across the region including showgrounds, sporting ovals, tennis courts, cricket pitches, gymnasiums, netball and basketball courts, walking tracks and much more.

Council's website lists the range of sporting venues and facilities around the region: www.isaac.qld.gov.au/sportsgrounds-and-facilities

Business in Isaac

Isaac Regional Council is committed to the strategic development of new and existing business opportunities in the region.

Isaac business communities are supported by local business groups and annual events such as Small Business Week which is held regionally.

As an organisation, IRC is dedicated to:

- Advocating for sustainable regional and economic growth.
- Proactively marketing and promoting the region as a great place to conduct business.
- Enhancing workforce development.
- Supporting business development, innovation and capacity.
- Supporting community organisations to develop skills and knowledge.

For more information on business development initiatives, visit Council's website: www.isaac.qld.gov.au/economic-development

Disaster Management

Isaac Regional Council proactively plans to keep its residents safe during disaster events such as cyclones, storm surges, floods and bushfires.

A Local Disaster Management Group (LDMG) chaired by the Mayor, manages and coordinates resources to provide assistance to the community in preparation and response to a disaster event. Council has a Local Disaster Management Plan and a Get Ready Guide which shows residents how to reduce potential loss of life and property damage. These documents can be downloaded from Council's website at www.isaac.qld.gov.au/disaster-management

Emergency Evacuation Kits

Hold these ready in your house

Council recommends every household prepares an emergency/evacuation kit ahead of the storm season.

Please ensure tinned food and battery supplies are regularly updated for immediate use. See www.isaac.qld.gov.au/disaster-management for more advice or information on what Council is doing to be disaster ready.

Emergency/evacuation kits should contain:

- Non-perishable food and can opener for three days
- Portable battery-operated radio
- Waterproof bags
- Toiletries
- Fresh water for three days
- Sturdy gloves
- Baby formula and nappies
- Torches with spare batteries
- First aid kit
- Important documents in sealed bags, including cash
- Mobile phone/charger
- Essential medication and clothing
- Candles and matches
- Self-contained cooking gear

SES Volunteers – Can you help?

The Isaac State Emergency Service (SES) is part of a national organisation of 'ordinary people doing extraordinary things'. Each year they help their communities in times of emergency and disaster, protecting the safety of our region and our people.

The Isaac SES is always in need of volunteers. All SES volunteers are trained and equipped to help their communities across a range of functions, and their primary purpose is to assist the most vulnerable members of the community.

Currently the Isaac SES is operating across depots in Moranbah, Nebo, Clermont, Dysart, Middlemount, Glenden, St Lawrence, Carmila and Greenhill, and welcomes volunteers aged 16 years and over and with a variety of skill sets.

To find out more about being part of something extraordinary, please contact Alex McPhee Local Controller Isaac SES on 0412 880 577, email alex.mcphee@isaac.qld.gov.au or visit: www.emergency.qld.gov.au/ses

Useful Information

In emergency situations contact 000 (triple zero)

Traffic and Travel Information:
Phone 13 19 40 or visit www.131940.qld.gov.au

RACQ:
Phone 131 905 or visit www.racq.com.au/benefits_and_discounts/road_conditions

Bureau of Meteorology:
Phone (07) 3239 8700 or visit www.bom.gov.au/qld

Ergon Energy
Customer Service 131 046
Faults (24hrs) 132 296

Isaac Regional Council Disaster Coordination Centre
Phone 1300 133 773

Flood and storm emergencies
State Emergency Service (SES) on 132 500

Electoral Information
To enrol to vote or to change your address, an electoral enrolment form must be completed. These are available from the Australian Electoral Commission website, Internet: www.aec.gov.au, or from any post office. You can check your enrolment details online or phone 13 23 26.

Connect with Council

Contact Council
Phone 1300 ISAACS (472 227) to speak with a Customer Service Officer for all your enquiries or email records@isaac.qld.gov.au

Lodge a request for service
Are you in need of a specific Council service? Want to see something happen in your community? Get in contact with Council through the following avenues. Requests are tasked to the relevant Council department to action.

Snap Send Solve
Snap Send Solve is an innovative free app that can be downloaded for 'real-time' requests reported directly to Isaac Regional Council. To download your app today, visit our website to find out how: www.isaac.qld.gov.au

Online Form
You can lodge a request for service via Council's website through an online form.

Write to
The Chief Executive Officer
Isaac Regional Council
PO Box 97
MORANBAH QLD 4744

Visit your local office
Postal Address
PO Box 97
Moranbah QLD 4744

Clermont Office
Cnr Daintree and Karmoo Streets
Clermont QLD 4721

Dysart Office
Shannon Crescent
Dysart QLD 4745

Glenden Office
Glenden Town Square
Ewan Drive
Glenden QLD 4743

Middlemount Office
Shopping Centre
Middlemount QLD 4746

Moranbah Office
Bachelor Parade
Moranbah QLD 4744

Nebo Office
Reynolds Street
Nebo QLD 4742

St Lawrence Office
Macartney Street
St Lawrence QLD 4707

Get social with us
Did you know Isaac Regional Council has gone social on Facebook, Instagram and Twitter? Council's social media channels are a one-stop-shop for the latest Council news and updates including events, activities and initiatives. Residents are encouraged to 'Like', comment and be part of the conversation on its Facebook page. Follow Council on Instagram and share photos of the region using the hashtag #ourisaac. You can interact with Council from 9am and 4:30pm weekdays.

ISAAC REGIONAL COUNCIL

Isaac... helping to energise the world