Privacy and Confidentiality

All of your personal information is kept in a secure and confidential space at MDSS;

Exceptions to the strict maintenance of confidentiality include disclosure of information to relevant persons or authorities if there is potential of serious physical danger to you or someone else, risk of child abuse, an enquiry from a legal parent or guardian if a person is under 16 years of age or information is legitimately subpoenaed by a court or otherwise authorized for release by law.

Disclosure without client permission can occur if there are statutory obligations, or if disclosure relates to criminal or illegal activities, or the prevention of harm or danger to the client or others. Outside these circumstances, strict maintenance of confidentiality will apply.

2 Appleton Street | PO Box 275
Moranbah Queensland 4744

ruralfam@mdssmoranbah.com.au
outreach@mdssmoranbah.com.au

07 4941 5164
0477 594 744 (Rural)
0428 544 687 (Outreach)

www.mdssmoranbah.com.au

ABN: 26 410 378 395

Find us on facebook @mdss.moranbah

OFFICE HOURS

9:00am- 4pm Monday to Thursday
9:0am- 3pm Friday

"We all have the right to feel safe all the time"

Funded by:

MDSS MORANBAH & DISTRICT SUPPORT SERVICES Caring for our Community

Queensland Government

Rural Family Support Service

MDSS MORANBAH & DISTRICT SUPPORT SERVICES Caring for our Community

How to make an appointment

Via Phone

Call our main office on 07 4941 5164 and speak to our friendly staff who will arrange for the Rural Family Support Staff to contact you to make an appointment.

Email Us

You can make an appointment via email with our Rural Family Support Staff by contacting us at
outreach@mdssmoranbah.com.au

Drop In

Drop in to our office and chat to our friendly staff about making an appointment.

This is a free service!

What your Rural Family Support Worker can do!

Rural Family Support Workers at MDSS strive to assist families with children and youth aged 0-18 years to gain knowledge, skills and resources to provide for the physical, social and emotional needs of their children.

Improve the wellbeing and safety of children, young people and their families through providing holistic family support to address any issues that may impact overall family functioning. Prevention, early intervention and education is key to achieving positive outcomes for your family and for your child to reach their full potential. Working together with you, we will assist individuals and families to overcome barriers that are impacting on their families overall wellbeing.

Providing one to one parent coaching and education sessions to parents and carers to build capacity of the family to nurture, care for and protect their children and improve children's development and wellbeing. We aim to provide simple, effective strategies for a range of topics that can assist those in a parenting role build on current skills and strengthen their relationships with their children.

Also, assisting children and youth aged 0-18 years to improve their self-esteem, confidence and build resilience through individual coaching sessions focused on improving their emotional and behavioural development, including emotional regulation.

Provide education, information, support and referrals to appropriate services to meet your needs and achieve goals. Support you to build capacity to problem solve and make positive choices and move towards making changes.

Areas we cover:

Arrangements can be made for the Family Support Worker to visit you at a mutually agreed venue in your town.

Moranbah
Nebo
Glenden
Clermont
Dysart
Middlemount

Caring for our Community